

W-01212A-12-0309
SW-20445A-12-0310
W-03720A-12-0311
W-02450A-12-0312
W-02451A-12-0313
W-20446A-12-0314
W-01732A-12-0315

ORIGINAL



0000144010

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: Scott Friedson

Phone: 2013 APR -3 P 2:25

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 109898

Date: 4/3/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Arizona Corporation Commission
DOCKETED

APR 03 2013

Complaint By: First: Larry G.

Last: Nowell

Account Name: Larry G. Nowell

Home:

Street:

Work:

City: Maricopa

CBR

State: AZ Zip: 85138

is: Home

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

4/3/13

****WATER/SEWER****W-01212A-12-0309, SW-20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315****OPPOSED****

Stop such large increases altogether. Over 5 yrs mine has increased to about 71% . When I first moved here I paid approx. 56.00/mo. Now it's about about 96.00 mo. And I only use roughly 2000 gal a month or \$4-5 monthly. Let the city, county or state take over, they are fairer to regulate! Plus there is no discounts for senior who live on a fixed income and only get 1-2% increase in S.S. Then get socked with all these utilities increasing every year to 10-20-30%. HELP! I always conserve my water, since living in (unknown word) 20 years on catchments, you learn not to waste water. Thank you. LG Nowell

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed in docket numbers W-01212A-12-0309, SW-20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315. CLOSED.

End of Comments

Date Completed: 4/3/2013

Opinion No. 2013 - 109898